

## **Technical Note: HPGL Execute Error – Error Code = 4000**

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### **SYMPTOMS**

During an execution of an HPGL job the following error is displayed when executing a job:

**HPGL Execute Error  
Error Code = 4000**

This error message displays if an invalid character is present in a font.

For Example:

If the selected font is “Fifth Avenue” and a “^” character is typed in the line of text. Machining the job will produce the error code.

Note: Depending the invalid character is located in mid job a portion of the job will be engraved before the error code is encountered. Once the error code is displayed JLS may not transmit information to the controller resulting an incomplete job.

### **SOLUTION**

To eliminate this error message, select the text carat and refresh the screen in JLS. The text carat is the third green box at the top that resembles an upper case “I”. The refresh button is the little eyeball located in the top left of JLS. After refreshing the screen invalid characters will be displayed as vertical lines extending above and below the line of text. Simply move the curser in front of the vertical line and delete it. Once all the vertical lines are removed it is now possible to engrave the plate without generating the error message.